

Certified Mobile Device List for FirstMobile BankingSM

Supported Networks:

AT&T® Sprint®
Verizon® T-Mobile®

Supported Operating Systems

The following outlines the scope of Mobiliti's operating system and network support.

NOTE: Only major versions released directly by OEMs (Apple or any Android hardware manufacturer) are included. Any OS version updates or patch releases that are released by carriers are not included in the scope for certification.

IMPORTANT NOTE about TLS (Transport Layer Security) 1.2: Mobiliti only supports TLS 1.2 for app communications. Any device or browser that does not support TLS 1.2 will not be able to connect to Mobiliti services—even if the device is on a supported operating system version. This is being enforced to comply with security mandates from regulatory authorities and ensures secure communications for mobile banking users.

Operating System	Minimum OS Version Support	Maximum OS Version Support	Hardware Requirements	Browser Support	Channel Support
Android	Android version 5.0 (Lollipop)	All later major version updates are supported; for example 6.0, 7.0, 8.0	Remote Deposit Capture support requires a camera of at least two mega-pixels in resolution. Mobiliti does not support the use of the Android "Developer options" settings	Only the default installed browser is supported. For the majority of devices this is the Android Browser For devices where Chrome is the default browser, this will be supported Beta versions of browsers, such as Chrome Beta, are not supported. The SMS channel is only supported for Android devices that have SMS capability	Touch Browser Android Application SMS
iOS – iPhone	iOS version 9.0	All later major version updates are supported; for example 10.0, 11.0 Beta releases of iOS will not be supported until they are publicly released	None	Only the default installed browser is supported. For all iPhone devices this is the Safari Browser	Touch Browser iPhone Application SMS
BlackBerry	BlackBerry OS version 4.2 (non-touch screen devices) BlackBerry OS version 4.7 (touch screen devices)	BlackBerry OS version 5.1	None	The browser channel is no longer supported for non-Webkit capable BlackBerry devices	SMS
BlackBerry	BlackBerry OS version 7.1	All later major version updates are supported; for example, 10.0, 10.1, 10.2, 10.3	For touch browser support, devices must support Webkit rendering (OS 6.0 and above)	Only the default installed browser is supported. For all BlackBerry devices this is the BlackBerry browser	Touch Browser SMS
Windows Phone	Windows Phone OS version 8.0	All later major version updates are supported; for example 10.0	None	Only the default installed browser is supported, third-party browsers are explicitly not supported. For Windows Phone 8 devices, this is Internet Explorer 10 or above. No Beta versions are supported.	Touch Browser SMS
All other operating systems	N/A	N/A	None	Only the default installed browser is supported Devices that are specifically identified as not supporting Webkit compatible browsers are not supported. Where possible, devices will be directed to the Touch Browser channel. Beta versions and third-party browsers, such as Opera, are explicitly excluded	Touch Browser SMS

Latest Certified Device List

The Following outlines the scope of FirstMobileSM general device support.
Only devices explicitly listed in this list are fully supported.

Brand/ Manufacturer	Model	New To the List	OS	iPhone App	Android Phone App	Browser	Fingerprint Login Supported
Apple	iPhone 5S		iOS	Y	N	Y	Y
Apple	iPhone 6		iOS	Y	N	Y	Y
Apple	iPhone 6 Plus		iOS	Y	N	Y	Y
Apple	iPhone 6S		iOS	Y	N	Y	Y
Apple	iPhone 6S Plus		iOS	Y	N	Y	Y
Apple	iPhone 7		iOS	Y	N	Y	Y
Apple	iPhone 7 Plus		iOS	Y	N	Y	Y
Apple	iPhone 8		iOS	Y	N	Y	Y
Apple	iPhone 8 Plus		iOS	Y	N	Y	Y
Apple	iPhone SE		iOS	Y	N	Y	Y
Apple	iPhone X		iOS	Y	N	Y	N (Face ID)
BlackBerry	Z10		BlackBerry OS	N	N	Y	N
Google	Pixel 2	Y	Android	N	Y	Y	Y
Google	Pixel 2 XL	Y	Android	N	Y	Y	Y
HTC	One M8		Android	N	Y	Y	N
HTC	One M9		Android	N	Y	Y	N
Huawei	Nexus 6P		Android	N	Y	Y	Y
LG	G4		Android	N	Y	Y	N
LG	G5		Android	N	Y	Y	Y
LG	L90		Android	N	Y	Y	N
LG	Leon		Android	N	Y	Y	N
LG	Nexus 5		Android	N	Y	Y	N
LG	V10		Android	N	Y	Y	Y
LG	V30		Android	N	Y	Y	Y
Motorola	DROID Turbo		Android	N	Y	Y	N
Motorola	Moto G		Android	N	Y	Y	N
Motorola	Moto E		Android	N	Y	Y	N
Motorola	Moto X		Android	N	Y	Y	N
Motorola	Moto Z2 Force	Y	Android	N	Y	Y	Y
Motorola	Moto Z Droid		Android	N	Y	Y	Y
Nokia	Lumia 920		Windows Phone	N	N	Y	N
Samsung	Galaxy Core Prime		Android	N	Y	Y	N
Samsung	Galaxy Grand Prime		Android	N	Y	Y	N
Samsung	Galaxy J7		Android	N	Y	Y	Y
Samsung	Galaxy Note 3		Android	N	Y	Y	N
Samsung	Galaxy Note 4		Android	N	Y	Y	N
Samsung	Galaxy Note 5		Android	N	Y	Y	Y
Samsung	Galaxy Note 8		Andorid	N	Y	Y	Y
Samsung	Galaxy Note Edge		Android	N	Y	Y	Y

Brand/ Manufacturer	Model	New To the List	OS	iPhone App	Android Phone App	Browser	Fingerprint Login Supported
Samsung	Galaxy S4		Android	N	Y	Y	N
Samsung	Galaxy S5		Android	N	Y	Y	N
Samsung	Galaxy S6		Android	N	Y	Y	Y
Samsung	Galaxy S6 Edge		Android	N	Y	Y	Y
Samsung	Galaxy S6 Edge +		Android	N	Y	Y	Y
Samsung	Galaxy S7		Android	N	Y	Y	Y
Samsung	Galaxy S7 Edge		Android	N	Y	Y	Y
Samsung	Galaxy S8		Android	N	Y	Y	Y
Samsung	Galaxy S8+	Y	Android	N	Y	Y	Y
Samsung	Galaxy S9	Y	Android	N	Y	Y	Y
ZTE	ZMAX Pro		Android	N	Y	Y	Y

Please Note:

- Face ID is available with the iPhone X model, which will not have Touch ID capability.
- FirstMobileSM apps and existing Touch ID functionality will continue to work on the iPhone. If the user has set up Face ID correctly, FirstMobileSM app authentication will be able to use Face ID instead of Touch ID.
- If the user does not set up Face ID and tries to use Touch ID in the FirstMobileSM app, incorrect prompts may be displayed.
- These are not critical issues, and if users correctly set up Face ID, the experience should be seamless.