Lockbox E-View provides the lockbox customer with convenient and secure WEB delivery of *Lockbox Express* based transaction information, document images, data files and print reports. Transaction history is maintained and accessible with full query capabilities to research, display, and download selected images and data.



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•To use *Lockbox E-View*, navigate to the assigned web address through your internet browser. If you are using Lockbox E-View for the first time please refer to page 2 for specific First Login instructions.

First Login Instructions

The initial screen displayed when the Lockbox E-View website is launched is the Login Screen.

The user is prompted to enter their Identity Code

Lockbox E-View has been designed as a secure portal for information delivery. To ensure that the user is verified a few steps must be taken upon initial login to complete the users identity.

After the Identity Code has been entered a new user will receive an outline of the 5 ways Lockbox E-View assists in keeping the information secure. Numbers 3-5 should be completed upon initial login.



See Steps A thru D below.

Step A: Download Register PC Tool

- Select the **Download Here** link from item #3 to register the PC.
- By selecting the link a dialogue box will prompt the user to download a file. Select the **Save** button to save the file to any location of the PC.
- After the file is downloaded double click the file (ie8.msi).



Step A Continued:

• An install of the PC registering tool must be completed by selecting the **Next** button from the dialogue box.

	ie8
	Welcome to the ie8 Setup Wizard
🔁 C:\Program Files\i¥iew	
File Edit View Favorites Tools Help	The installer will guide you through the steps required to install ie8 on your computer.
🗢 Back 🔹 🤿 👻 🔯 Search 🖓 Folders	Click "Next" to continue.
iView	
ie8.msi Windows Installer Package Modified: 6/18/2007 4:00 PM Size: 2.38 MB	WARNING: This computer program is protected by copyright law and international treaties. Unauthorized duplication or distribution of this program, or any portion of it, may result in severe civil or criminal penalties, and will be prosecuted to the maximum extent possible under the law.
Attributes: (normal) Author: TMR	<u>Cancel</u> <u>Previous</u>

- Select the **Next** button again to confirm the path for the download of the tool to Register the PC.
- Select the **Next** button to begin the installation.
- Select the **Close** button to exit the installation box.

🔂 ie8	
Select Installation Folder	
The installer will install ie8 in the following folder.	
To install in this folder, click "Next". To install to a different new or existing below or click "Browse".	folder, enter one
Eolder: C:\Program Files\Technology Management Resources\	Browse
You can install the software on the following drives:	
Volume	Disk 🔺
■C:	7
I I I I I I I I I I I I I I I I I I I	3
1	
	<u>D</u> isk Cost
<u>C</u> ancel <u>Previous</u>	Next

Step B: Register PC

• Select the Register PC tool from the PC desktop. (ie8.exe)



- The Desktop Lockbox E-Viewer dialogue box will appear. Enter the assigned Identity Code and Password to register the PC.
- Select GO and the application will re-appear.
- To ensure that PC is registered, close the Lockbox E-View window and re-open the application entering the assigned User ID and Password.

🖗 Desktop iVie	wer		×
iView	Regis	tration	
This process workstation for iView.	s will registe as a known	er this access point	
Identity			
Password			
<u> </u>	(CANCEL	
iView will temp registration. Se recommended j proceed with th workstation sel copyright (c) 200	orarily access lect 'GO' to pro process. If you e registration ect "CANCEL" 06	your system for oceed with the I do not wish to of your '.	

Step C: Challenge Question

The Challenge Question will only have to be setup on the First Login. It is used when a user decides to access the site from an un-registered PC.

- Select a Question from the drop-down list and fill in the corresponding answer.
- Select GO once the Question and the Answer have been chosen.

LOGIN	QUICK FIND	TRANSACTION INFORMATION	SECURITY MAINTENANCE	DOWNLOADS	CONTACT US
Question:		J	4. Challenge Question Select a question and any your identity should you y	swer that will be vish to access L	used to further verify .ockbox E-View
Choose	one				
Answer :		60			

Step D: Setup Picture ID and Friendly Phrase



- Select a Picture from the scrolling images.
- Type a Friendly Phrase. The phrase can be moved in the image and can be changed in color and/or font size.
- Select GO to complete the First Login requirements.
- On the following screen select the **Lockbox E-View** button to login to Lockbox E-View or the **Cancel** button to exit.



Section 1: Login

The initial screen displayed when the *Lockbox E-View* website is launched, is the Login Screen.

- The user is prompted to enter their Identity Code and then Password.
- Each new user is assigned a unique Identity Code and Password.
- Enter the assigned Identity Code.

After the Identity Code has been entered the user will either be prompted to:

- 1. Enter the **Password**.
- 2. Enter the **Challenge Question**. This means the PC is not registered. If the user wishes to register the PC after Login they can select the Download Registration program from the Downloads heading.



Section 2: Activities

After Login, displayed on the left hand side of the screen is a directory with folders that contains past and present transaction activity.

• The standard folder options displayed are: Requested, Files/Reports, and Transaction Information.

LOGIN QUICK FIND TRAN	SACTION INFORMATION	SECURITY MAINTENANCE	DOWNLOADS	CONTACT US	
CPM	Welcome, your trans The "Requested" for conducted. These The "Files/Reports" reports. This inform The "Daily Transact This information is of day's transactions of then be viewed and	saction information is o older contains previou search results can be o ' folder contains curre ation can be download ions" folder contains o organized by processi r by processed batch u downloaded to your s	organized into for s search reques downloaded to y nt posting files a led to your syste ourrent day and ing date and can within the day. T ystem.	Iders: ts that you have our system. and specific management im. archived transactions. be accessed as an entire 'he images and data can	
search	RST National Bank MIMBER FIRC	NOTE (See S be used locate the Sea	E: The Q ection 3) d from th a specifi arch butt	uick Find option can his screen to c item. Select on to use this	
		feature	.		

- The **Requested** folder contains previous search requests that you have conducted. These search results can be downloaded to your system.
 - To view the contents of this folder select the triangle to the left of the Requested folder and a list of previous searches will be displayed.
 - The previous stored searches will be available for a 24 hour time period and will be erased after the 24 hours has expired.
 - Results from previous search requests can be viewed, printed or saved.

Date	Association_	Name	Amount	Remit	Se
04/13/2006	DPW	VERLAND_APT	\$285.00	3092	22!
04/13/2006	MTS	JOHN_CUTTELL	\$335.00	5065	14
04/13/2006	MTS	HARRY_DABAGI	\$335.00	5122	14
04/13/2006	MTS	CRAIG_CURLEY	\$335.00	5050	14:
04/13/2006	MTS	JOSEPH_DALLE	\$335.00	5081	14
04/13/2006	GRA	THOMAS_TOOMB	\$250.00	1033	18:
04/13/2006	GRA	JAMES_TOMPKI	\$250.00	1029	19:
04/13/2006	GRA	JEFF_HERBREC	\$165.00	1078	19
04/13/2006	GRA	ROBERT_BABCO	\$250.00	1117	18
04/13/2006	GRA	LAWRENCE_HER	\$165.00	1096	18
04/13/2006	DPW	HARVEY_GUSTA	\$285.00	3035	14;
04/13/2006	LKV	WILLIAM_VAN	\$145.00	4091	16
04/13/2006	DPW	W_APPEL	\$285.00	3088	220
•					•

• To work with a specific item select (double-click) that line within the results grid.

	uie resuits griu.	
View Associ	tiated Documents 4071	×
PRINT	MICHAEL UZEL 1671 1234 Any Steet Your City, State 12345 Date Pay to the LakeView \$145,00	
FLIP	Order of Done Hundred Forty-Five and OO/cents Dollars Dollars Preme Preme by SouthDate, Inc. SAMPLE - VOID - DO NOT CASH	
	1.1235323291: 459816# 1671	
V4.24	1 2 Document 2	

Activities continued

- The **Files/Reports** folder contains current posting files and specific management reports that have been generated from *Lockbox Express* applications. This information can be downloaded to your system.
 - To download a Data File or Report select the triangle to the left of the Files\Reports folder and then choose a date from the list of available days folders. Each report or data file that was submitted for that date will be contained inside the folder.
 - Select the specific item within the dated folder and a dialogue box will appear. Select a target location on your computer system to download the selected item for viewing or storage purposes.
 - Select Save and the information will be transferred to the target location on your computer system.



• The Transaction Information

folder contains current day and archived transactions. This information is organized by processing date and can be accessed as an entire day's transactions or by processed batch within the day. The images and data can then be viewed and downloaded to your system.

• To view batches that were submitted for specific days, select the triangle to the left of the Transaction Information folder and then choose a date from the list of available day's folders. Each day will have a list of batches to choose from or an option to select the Entire Day.

CS							
		Batch R	leview (Count: 25 To	tal: 595	5.00	
Requested	-	Date	Association	Name	Amount	Remit	Se *
Files\Reports		04/13/2006	DPW	VERLAND_APT	\$285.00	3092	22!
🛚 🏷 Transaction Information		04/13/2006	MTS	JOHN_CUTTELL	\$335.00	5065	14.
🔻 🍉 Thu Apr 13,2006		04/13/2006	MTS	HARRY_DABAGI	\$335.00	5122	14.
Entire Day		04/13/2006	MTS	CRAIG_CURLEY	\$335.00	5050	14:
Batch_101		04/13/2006	MTS	JOSEPH_DALLE	\$335.00	5081	14
Batch_100		04/13/2006	GRA	THOMAS_TOOMB	\$250.00	1033	18:
Wed Apr 12,2006		04/13/2006	GRA	JAMES_TOMPKI	\$250.00	1029	19:
Mon Apr 10,2006		04/13/2006	GRA	JEFF_HERBREC	\$165.00	1078	19
Fri Apr 07,2006		04/13/2006	GRA	ROBERT_BABCO	\$250.00	1117	18-
Thu Apr 06,2006		04/13/2006	GRA	LAWRENCE_HER	\$165.00	1096	18
Wed Apr 05,2006		04/13/2006	DPW	HARVEY_GUSTA	\$285.00	3035	14:
🕨 📋 Tue Apr 04,2006		04/13/2006	LKV	WILLIAM_VAN	\$145.00	4091	16!
Mon Apr 03 2006		0.0000000	0.014		0005.00	0000	000

Activities continued

 From the Batch Review screen the items can be viewed, printed, flipped (to see reverse side) or saved, if the specific line item within the results grid is selected (to select the item double-click it).

LOGIN	QUICK FIND	TRANSACTION INFORMATION	SECURITY MAINTENANCE	DOWNLOADS	CONTACT US	
СРМ						
View Asso	ciated Docume	nts 2124				×
		Doc	ument 1		. 📥	
	O'DELL I 1234 An Your City	BELLS vy Street vy, State 12345	Date	1369		I
PRINT SAVE	Pay to the Al Order of	tamonte Towers		\$220.00		
FLIP	Two Hundred	Twenty and DO/cents ***********	**************************************	**** Dollars		
	Print Mermo	ed by SouthData, Inc	SAMPLE - VOID -	DO NOT CASH		
t		₩80113690 KO59354684	n t 74005#			
Ø	VERIFY N	2				

Section 3: Quick Find

To search for a particular item the Quick Find feature enables the user to search for images by multiple query options.

- The available query options are date range, amount range or any field of data (Check Data, Check Serial, Remittance #, Amount, Name, User Fields, etc.) captured.
- Under the selection "Request Name" you can type a portion of the customer's first or last name to provide a narrowed list of names from which to make your selection.



NOTE: If you plan to download your search results, select the **Prepare Images for Download** option below the search criteria fields to save an extra step following the search.

- Once the search criteria are entered select the Go button to query and display the results.
- The result of the searches data and/or images can be downloaded to the system at the discretion of the user.
 - Each specific image can also be viewed, printed or saved if the specific line item within the results grid is selected (to select the item double-click it).

Section 4: Change/Retrieve Password

To change the account password, select the Security Maintenance heading from the menu bar at the top of the screen and choose the Change or Retrieve Password option.

Change Password

LOGIN	QUICK FIND	TRANSACTION INFORMATION SECURITY MAINTENANCE DOWNLOADS CONTACT US	
Identity Current		SECURE Please enter your current identity Code and Password.	
New		Please enter your new password.	
Re-enter N Password	ew	Please re-enter your new password.	
	GO		
★]	NEW	FIRST National Bank	
	_		

- Enter your current Identity followed by the Current Password.
- Now type the new Password and then Re-enter the new Password to verify that it was typed correctly.
- Select the Go button to complete the Change Password function.

Retrieve Password

LOGIN	QUICK FIND	TRANSACTION INFORMATION	SECURITY MAINTENANCE	DOWNLOADS	CONTACT US
Identity	60	In order to fully s Customer Servic	secure your information, w se at <mark>281-517-4633</mark> to requ	ve request that y est a new passw	ou contact ord.
★]	NEW	FIRST Nation Bank	nal		

Contact Customer Service at 281-517-4633 to request a new password.